

### REQUEST FOR QUOTATION RFQ# HQ955220

Quotations are due by 3:00 P.M., Local Time Tuesday, December 23, 2008

## ARIZONA DEPARTMENT OF HEALTH SERVICES

1740 W. Adams Phoenix, AZ 85007 Phone: (602) 542-1040 Fax: (602) 542-1741

Date: 12/16/2008

#### VENDOR NOTICE

### THIS IS NOT A PURCHASE ORDER

The terms and conditions attached to this form should be reviewed and understood before preparing a quotation.

The <u>Uniform Terms and Conditions</u> and <u>Uniform Instructions to Offerors</u> are <u>incorporated into this document by reference</u>, and may be obtained by visiting: <a href="http://www.azeps.az.gov/PoliciesDocuments/terms/UIOv7.pdf">http://www.azeps.az.gov/PoliciesDocuments/terms/UIOv7.pdf</a> for the Instructions, <a href="http://www.azeps.az.gov/PoliciesDocuments/terms/UTCv7.pdf">http://www.azeps.az.gov/PoliciesDocuments/terms/UIOv7.pdf</a> for the Terms and Conditions

In accordance with Arizona Revised Statute 41-2535(B), this purchase is restricted to small businesses, if practicable. By signing this form, the Offeror self certifies that it is a small business as defined above. Please check as many as applicable:

\_\_\_\_I certify that my company is a Small Business. A Small Business is defined as a company having fewer than one hundred (100) employees or less than four million dollars (\$4,000,000) in gross receipts.

I certify that my company is a Woman-Owned Business Enterprise (WBE). A WBE is defined as an enterprise where a woman owns at least fifty-one percent (51%) of the business. The owner(s) must have the day-to-day control of the firm and have experience and expertise in the firm's primary area of operation. The owner(s) must hold a proportionate share of the business capital, assets, profits and losses commensurate with their ownership interest.

\_\_\_\_I certify that my company is a Minority-Owned Business Enterprise (MBE). An MBE is defined as an enterprise where an ethnic minority owns at least fifty-one percent (51%) of the business. The owner(s) must have the day-to-day control of the firm and have experience and expertise in the firm's primary area of operation. The owner(s) must hold a proportionate share of the business capital, assets, profits and losses commensurate with their ownership interest.

### Submit (via Fax) to Location: 1740 West Adams, Room 303 Phoenix, AZ 85007

### **Delivery / Pick Up Location:**

Arizona Department of Health Services Warehouse Receiving 2500 E. Van Buren St. Phoenix. AZ 85008 Contracts Officer/Buyer: Jamie M. Alton, Phone: (602) 542-1043 Fax: (602) 542-1741 Email: ALTONJ@azdhs.gov

Item	Description of Material or S	Service	Unit		Hourly 1	Rate
1	Bureau of ADHS EMSTS Consultative Services		Hour		\$	
	THIS SEC	CTION MUST BE CO	MPLETED	BY VENDOR	1	
Company Nar	me Address	City	State	Zip Code	Phone No.	Fax No.
	Signature Date			Typed	Name and Title	

Chief Procurement Officer:	Date:	

### SPECIAL INSTRUCTIONS TO OFFERORS REQUEST FOR QUOTATION # HQ955220

### 1. SUBMISSION:

Quotations shall be signed by the offeror where applicable and delivered as designated no later than the date and time indicated on the first page of the document.

### 2. INQUIRIES:

All inquiries must be submitted in writing to the Solicitation contact person, and within five (5) days before the Offer due date and time to allow sufficient time for question review and response.

### 3. IDENTIFICATION:

Offeror agrees to provide a federal identifier (EIN or SSN) for the purposes of reporting to the appropriate taxing authorities, monies paid by the State under this Contract.

#### 4. OPENING:

This is an informal quotation, which will not be read at a public opening; however, the information may be publicly reviewed after an award

### 5. STANDARD PROVISIONS:

The State of Arizona's Uniform Instructions and Uniform Terms and Conditions, where applicable, are a part of this document as if fully set forth herein. Copies of these documents are available from the A.D.H.S. Procurement Office or may be viewed at Arizona Department of Administration webpage at http://www.azdoa.gov/.

### 6. TAXES:

The State of Arizona is exempt from Federal excise Tax, including the Federal Transportation Tax.

### 7. BID REJECTION:

The State reserves the right to reject any, or all, bids, combinations of items, or lot, and to waive defects or informalities.

### 8. ERASURE;

Erasures, inter-lineation or other modifications must be initialed by the individual signing the Request for Quotation.

### 9. UNIT PRICE:

In case of error in the extension prices in the Quotation the unit price will govern. No Quotation shall be altered, amended or withdrawn after the specific date and time for receiving Quotations. Negligence by the vendor in preparing the Quotation confers no right for the withdrawal of the quotation after is has been opened.

### **10. EVALUATION:**

Award shall be made based on the lowest price, and the responsible and responsive bidder whose bid conforms in all material respect to the requirements set forth in the request for quotation, and is determined to be the most advantageous to the State.

### 11. NEGOTIATIONS:

Negotiations may be held.

### 12. INVOICES:

The State will make every effort to process payment for the purchase of goods or services within thirty (30) calendar day's after receipt of goods or services and a correct notice of amount due, unless a good faith dispute exists as to any obligation to pay all or a potion of the account. Any offer that requires payment in less than thirty (30) calendar days shall not be considered.

#### 13. ARIZONA PROCUREMENT CODE:

The Arizona Procurement Code (A.R.S. Title 41), Chapter 23 is available at most public libraries; A.C.C.R. Title 2, Chapter 7 may be purchased from the Arizona Secretary of State; and both are available for review at the D.H.S. Procurement Office. They may be viewed at Arizona Department of Administration webpage at http://www.azdoa.gov/

### SPECIAL INSTRUCTIONS TO OFFERORS REQUEST FOR QUOTATION # HQ955220

### 14. REASONS FOR CANCELLATION:

Failure to provide materials, supplies or instruments in accordance with specifications or failure to meet the stated delivery commitment shall be cause for IMMEDIATE cancellation of the Contract.

### 15. ADDITIONAL TERMS AND CONDITIONS:

Submission of additional terms, conditions or agreements with the bid document may result in bid rejection.

### 16. NON EXCLUSIVE CONTRACT:

Any Contract resulting from this solicitation shall be awarded with the understanding and agreement that it is for the sole convenience of the State of Arizona. The State reserves the rights to obtain like goods or services from another source when necessary. Off-contract purchase authorization (SPO form 150) may only be approved by the State Procurement Administrator. Approval shall be at the exclusive discretion of the State Procurement Administrator and shall be final. However, approval shall be granted only after a proper review and when deemed to be appropriate. Off-contract procurement shall be consistent with the Arizona Procurement Code.

### 17. SUSPENSION OR DEBARMENT CERTIFICATION:

By signing the offer section of the offer and acceptance Page one (1) of thirteen (13), the bidder or offeror certifies that the firm, business or person submitting the bid or offer has not been debarred, suspended or otherwise lawfully precluded from participating in any public procurement activity with any federal, state or local government. Signing the offer section without disclosing all pertinent information about a debarment or suspension shall result in rejection of the bid or offer or cancellation of a Contract. The State also may exercise any other remedy available by law.

### 18. LICENSES AND CERTIFICATIONS:

The Contractor shall obtain and maintain in current status any required federal, state, county, city and local licenses, permits or certifications for the Contractor, their employees and subcontractors required for the operation of the business conducted by the Contractor. Contractor shall be an Arizona Board Certified Medical Doctor (MD)or Doctor of Osteopathic Medicine (DO). Contractor shall be certified by the American Society of Addiction Medicine. Contractor shall submit copies of all licenses and certifications they hold with the Request for Quote.

### 1. PURPOSE:

Pursuant to provisions of the Arizona Procurement Code, A.R.S. 41-2501 Et Seq., the State of Arizona, Department of Health Services (ADHS) intends to establish a Contract for the materials or services as listed herein.

### 2. CONTRACT TYPE:

X Fixed Price

### 3. TERM OF CONTRACT (3 YEARS):

The term of the Contract shall commence upon award and shall remain in effect for a period of three (3) years, unless terminated, canceled or extended as otherwise provided herein.

### 4. CONTRACT EXTENSION, 48 MONTHS:

ADHS may, by mutual written Contract amendment, extend any resultant Contract in up to twelve (12) month increments for a maximum of two (2) years. The Contract term shall not exceed a total of five (5) years from the date of Contract award, or \$50,000, whichever comes first.

### 5. NON-EXCLUSIVE CONTRACT:

Any Contract shall be awarded with the understanding and agreement that it is for the sole convenience of the State of Arizona. The State reserves the right to obtain like goods or services from another source when necessary, or when determined to be in the best interest of the State.

### 6. ORDER PROCESS:

The award of a Contract shall be in accordance with the Arizona Procurement Code. Any attempt to represent any material and/or service not specifically awarded as being under Contract with ADHS is a violation of the Contract and the Arizona Procurement Code. Any such action is subject to the legal and Contractual remedies available to the State inclusive of, but not limited to, Contract cancellation, suspension and/or debarment of the Contractor.

### 7. VOLUME OF WORK:

The Arizona Department of Health Services does not guarantee a specific amount of work either for the life of the Contract or on an annual basis.

#### 8. CONTRACTOR PERFORMANCE REPORTS:

Program management shall document Contractor performance, both exemplary and needing improvements where corrective action is needed or desired. Copies of corrective action reports will be forwarded to the ADHS Procurement Office for review and any necessary follow-up. The Procurement Office may contact the Contractor upon receipt of the report and may request corrective action. The Procurement Office shall discuss the Contractor's suggested corrective action plan with the Procurement Specialist for approval of the plan.

### 9. INFORMATION DISCLOSURE:

The Contractor shall establish and maintain procedures and controls that are acceptable to the State for the purpose of assuring that no information contained in its records or obtained from the State or from others in carrying out its functions under the Contract shall be used or disclosed by it, its agents, officers, or employees, except as required to efficiently perform duties under the Contract. Persons requesting such information should be referred to the State. The Contractor also agrees that any information pertaining to individual persons shall not be divulged other than to employees or officers of Contractor as needed for the performance of duties under the Contract, unless otherwise agreed to in writing by the State.

### 9. EMPLOYEES OF THE CONTRACTOR:

All employees of the Contractor employed in the performance of work under the Contract shall be considered employees of the Contractor at all times, and not employees of the ADHS or the State. The Contractor shall comply with the Social Security Act, Worker's Compensation laws and Unemployment laws of the State of Arizona and all State, local and Federal legislation relevant to the Contractor's business.

### 10. AUTHORIZATION FOR PURCHASE OF GOODS AND SERVICES:

Authorization for purchase of goods and services under this Contract shall be made only upon ADHS issuance of a Purchase Order that is signed by an authorized agent. The Purchase Order will indicate the Contract number and the dollar amount of funds authorized. The Contractor shall only be authorized to charge for items up to the amount on the Purchase Order. ADHS shall not have any legal obligation to pay for items in excess of the amount indicated on the Purchase Order. No further obligation for payment shall exist on behalf of ADHS unless: a) the Purchase Order is changed or modified with an official ADHS Procurement Change Order, and/or b) an additional Purchase Order is issued for purchase of goods and services under this Contract.

### 11. PAYMENT PROCEDURES:

ADHS accounting will not make payments to any Entity, Group or individual other than the Contractor with the Federal Employer Identification (FEI) Number identified in the Contract. Contractor invoices requesting payment to any Entity, Group or individual other than the contractually specified Contractor shall be returned to the Vendor for correction.

The Contractor shall review and insure that the invoices for services provided show the correct Contractor name prior to sending them to the ADHS Accounting Office for payment.

If the Contractor Name and FEI Number change, the Contractor must complete an "Assignment and Agreement" form transferring Contract rights and responsibilities to the new Contractor. ADHS must indicate consent on the form. A written Contract Amendment must be signed by both parties and a new W-9 form must be submitted by the new Contractor and entered into the system prior to any payments being made to the new Contractor.

### 12. INVOICES:

All invoices shall include delivery time, and contractual payment terms. Items are to be identified by the name, product number, Contract number, line item number, and serial number if applicable. Any Contract release order issued by the requesting agency shall refer to the Contract number and line item number(s).

### 13. FINANCIAL MANAGEMENT:

For all Contracts, the practices, procedures, and standards specified in and required by the Accounting and Auditing Procedures Manual for Arizona Department of Health Services funded programs shall be used by the Contractor in the management of Contract funds and by the ADHS when performing a Contract audit. Funds collected by the Contractor in the form of fees, donations and/or charges for the delivery of these Contract services shall be accounted for in a separate fund.

<u>State Funding.</u> Contractors receiving state funds under this Contract shall comply with the certified Compliance provisions of A.R.S. § 35-181.03.

<u>Federal Funding</u>. Contractors receiving federal funds under this Contract shall comply with the certified finance and compliance audit provision of the Office of Management and Budget (OMB) Circular A-133, if applicable. The federal financial assistance information shall be stated in a Change Order or Purchase Order.

### 14. INSPECTION AND ACCEPTANCE:

All services, data and required reports are subject to final inspection, review, evaluation and acceptance by the ADHS. The ADHS may withhold payment for services that are deemed to not meet Contract standards.

### 15. PRICE ADJUSTMENT

Contractor prices accepted and subsequently awarded by a Contract shall remain in effect for a minimum of one (1) year. The Contractor may request a price adjustment, but the State will not review or approve an increase until the Contract has been in effect for one (1) year. The ADHS Procurement Office will review any requested rate increase to determine whether such request is reasonable in relation to increased supplier or material costs. Contractor shall provide written justification for any price adjustment requested. Any price increase adjustment, if approved, will be effective upon execution of a written Contract amendment. Likewise, the Contractor shall offer the State a price adjustment reduction concurrent with reduced costs from their suppliers. Price reductions will become effective upon execution of a Contract amendment.

### 16. OFFSHORE PERFORMANCE OF WORK PROHIBITED:

Due to security and identity protection concerns, direct services under this Contract shall be performed within the borders of the United States. Any services that are described in the specifications or scope of work that directly serve the State of Arizona or its clients and may involve access to secure or sensitive data or personal client data or development or modification of software for the State shall be performed within the borders of the United States. Unless specifically stated otherwise in the specifications, this definition does not apply to indirect or "overhead" services, redundant back-up services or services that are incidental to the performance of the Contract. This provision applies to work performed by subcontractors at all tiers.

### 17. INDEMNIFICATION:

Contractor agrees to indemnify, defend, save and hold harmless the State of Arizona, and their respective directors, officers, officials, agents and employees (hereinafter referred to as "Indemnitee") from and against any and all claims, actions, liabilities, costs, losses, or expenses, including reasonable attorney's fees, (hereinafter collectively referred to as "Claims") arising out of actual or alleged bodily injury or personal injury of any person (including death) or loss or damage to tangible or intangible property caused, or alleged to be caused, in whole or in part, by the negligent or willful acts or omissions of Contractor or any of Contractor's directors, officers, agents, employees, volunteers or subcontractors. This indemnity includes any claim or amount arising or recovered under the Workers' Compensation Law or arising out of the failure of Contractor to conform to any federal, state or local law, statute, ordinance, rule, regulation or court decree. It is the specific intention of the parties that the Indemnitee shall, in all instances, except for Claims arising solely from the negligent or willful acts or omissions of the Indemnitee, be indemnified by Contractor from and against any and all Claims. It is agreed that Contractor will be responsible for primary loss investigation, defense and judgment costs where this indemnification is applicable.

This indemnity shall not apply if the Contractor or sub-contractor(s) is/are an agency, board, commission or university of the State of Arizona.

## 18. COMPLIANCE REQUIREMENTS FOR A.R.S. § 41-4401, GOVERNMENT PROCUREMENT: E-VERIFY REQUIREMENT

- A. The Contractor warrants compliance with all Federal immigration laws and regulations relating to employees and warrants its compliance with Section A.R.S. § 23-214, Subsection A.
- B. A breach of a warranty regarding compliance with immigration laws and regulations shall be deemed a material breach of the Contract and the Contractor may be subject to penalties up to and including termination of the Contract.
- C. Failure to comply with a State audit process to randomly verify the employment records of Contractors and Subcontractors shall be deemed a material breach of the Contract and the Contractor may be subject to penalties up to and including termination of the Contract.
- D. The State Agency retains the legal right to inspect the papers of any employee who works on the Contract to ensure that the Contractor or Subcontractor is complying with the warranty under paragraph 1.

The Contractor warrants that it is familiar with the requirements of HIPAA and HIPAA's accompanying regulations and will comply with all applicable HIPAA requirements in the course of this Contract. Contractor warrants that it will cooperate with the Arizona Department of Health Services (ADHS) in the course of performance of the Contract so that both the ADHS and Contractor will be in compliance with HIPAA, including cooperation and coordination with the ADHS Privacy Officer and other compliance officials required by HIPAA and its regulations. Contractor will sign any documents that are reasonably necessary to keep the ADHS and Contractor in compliance with HIPAA, including, but not limited to, business associate agreements.

If requested by the ADHS, Contractor agrees to sign the "Arizona Department of Health Services Pledge To Protect Confidential Information" and to abide by the statements addressing the creation, use and disclosure of confidential information, including information designated as protected health information and all other confidential or sensitive information as defined in policy. In addition, if requested, Contractor agrees to attend or participate in HIPAA training offered by the ADHS or to provide written verification that the Contractor has attended or participated in job related HIPAA training that is: (1) intended to make the Contractor proficient in HIPAA for purposes of performing the services required and (2) presented by a HIPAA Privacy Officer or other person or program knowledgeable and experienced in HIPAA and who has been approved by the ADHS HIPAA Compliance Officer.

### 20. PANDAMIC CONTRACTUAL PERFORMANCE:

- A. The State shall require a written plan that illustrates how the Contractor shall perform up to contractual standards in the event of a pandemic. The State may require a copy of the plan at anytime prior or post award of a Contract. At a minimum, the pandemic performance plan shall include:
  - 1 Key succession and performance planning if there is a sudden significant decrease in Contractor's workforce.
  - 2 Alternative methods to ensure there are products in the supply chain.
  - 3 An up to date list of company contacts and organizational chart.
- B. In the event of a pandemic, as declared the Governor of Arizona, U.S. Government or the World Health Organization, which makes performance of any term under this Contract impossible or impracticable, the State shall have the following rights:
  - 1 After the official declaration of a pandemic, the State may temporarily void the Contract(s) in whole or specific sections, if the Contractor cannot perform to the standards agreed upon in the initial terms.
  - 2 The State shall not incur any liability if a pandemic is declared and emergency procurements are authorized by the Director as per A.R.S. 41-2537 of the Arizona Procurement Code.
  - Once the pandemic is officially declared over and/or the Contractor can demonstrate the ability to perform the State, at is sole discretion, may reinstate the temporarily voided Contract(s).

### 21. INSURANCE REQUIREMENTS:

Contractor and subcontractors shall procure and maintain until all of their obligations have been discharged, including any warranty periods under this Contract, are satisfied, insurance against claims for injury to persons or damage to property which may arise from or in connection with the performance of the work hereunder by the Contractor, his agents, representatives, employees or subcontractors.

The *insurance requirements* herein are minimum requirements for this Contract and in no way limit the indemnity covenants contained in this Contract. The State of Arizona in no way warrants that the minimum limits contained herein are sufficient to protect the Contractor from liabilities that might arise out of the performance of the work under this Contract by the Contractor, its agents, representatives, employees or subcontractors, and Contractor is free to purchase additional insurance.

**A.** MINIMUM SCOPE AND LIMITS OF INSURANCE: Contractor shall provide coverage with limits of liability not less than those stated below.

### 1. Commercial General Liability – Occurrence Form

Policy shall include bodily injury, property damage, personal injury and broad form contractual liability coverage.

•	General Aggregate	\$1	,000,000
•	Products – Completed Operations Aggregate	\$	500,000
•	Personal and Advertising Injury	\$	500,000
•	Blanket Contractual Liability – Written and Oral	\$	500,000
•	Fire Legal Liability	\$	25,000
•	Each Occurrence	\$	500,000

- a. The policy shall be endorsed to include the following additional insured language: "The Arizona Department of Health, The State of Arizona, its departments, agencies, boards, commissions, universities and its officers, officials, agents, and employees shall be named as additional insureds with respect to liability arising out of the activities performed by or on behalf of the Contractor".
- b. Policy shall contain a waiver of subrogation against the State of Arizona, its departments, agencies, boards, commissions, universities and its officers, officials, agents, and employees for losses arising from work performed by or on behalf of the Contractor.

### 2. Worker's Compensation and Employers' Liability

Workers' Compensation	Statutory
Employers' Liability	
Each Accident	\$100,000
Disease – Each Employee	\$100,000
Disease – Policy Limit	\$100,000

- a. Policy shall contain a waiver of subrogation against the State of Arizona, its departments, agencies, boards, commissions, universities and its officers, officials, agents, and employees for losses arising from work performed by or on behalf of the Contractor.
- b. This requirement shall not apply to: Separately, EACH Contractor or subcontractor exempt under A.R.S. 23-901, AND when such Contractor or subcontractor executes the appropriate waiver (Sole Proprietor/Independent Contractor) form.

### 3. Professional Liability (Errors and Omissions Liability)

Each Claim \$ 500,000 Annual Aggregate \$1,000,000

- a. In the event that the professional liability insurance required by this Contract is written on a claims-made basis, Contractor warrants that any retroactive date under the policy shall precede the effective date of this Contract; and that either continuous coverage will be maintained or an extended discovery period will be exercised for a period of two (2) years beginning at the time work under this Contract is completed.
- b. The policy shall cover professional misconduct or lack of ordinary skill for those positions defined in the Scope of Work of this Contract.

## **B.** <u>ADDITIONAL INSURANCE REQUIREMENTS:</u> The policies shall include, or be endorsed to include, the following provisions:

- 1. The State of Arizona, its departments, agencies, boards, commissions, universities and its officers, officials, agents, and employees wherever additional insured status is required such additional insured shall be covered to the full limits of liability purchased by the Contractor, even if those limits of liability are in excess of those required by this Contract.
- 2. The Contractor's insurance coverage shall be primary insurance with respect to all other available sources.
- 3. Coverage provided by the Contractor shall not be limited to the liability assumed under the indemnification provisions of this Contract.

- C. NOTICE OF CANCELLATION: Each insurance policy required by the insurance provisions of this Contract shall provide the required coverage and shall not be suspended, voided, canceled, or reduced in coverage or in limits except after thirty (30) days prior written notice has been given to the State of Arizona. Such notice shall be sent directly to State of Arizona Department Department of Health Services, 1740 West Adams Street, Room 303, Phoenix, Arizona 85007 and shall be sent by certified mail, return receipt requested.
- **D.** <u>ACCEPTABILITY OF INSURERS:</u> Insurance is to be placed with duly licensed or approved non-admitted insurers in the State of Arizona with an "A.M. Best" rating of not less than A-VII. The State of Arizona in no way warrants that the above-required minimum insurer rating is sufficient to protect the Contractor from potential insurer insolvency.
- E. <u>VERIFICATION OF COVERAGE:</u> Contractor shall furnish the State of Arizona with certificates of insurance (ACORD form or equivalent approved by the State of Arizona) as required by this Contract. The certificates for each insurance policy are to be signed by a person authorized by that insurer to bind coverage on its behalf.

All certificates and endorsements are to be received and approved by the State of Arizona before work commences. Each insurance policy required by this Contract must be in effect at or prior to commencement of work under this Contract and remain in effect for the duration of the project. Failure to maintain the insurance policies as required by this Contract, or to provide evidence of renewal, is a material breach of Contract.

All certificates required by this Contract shall be sent directly to **State of Arizona Department of Health Services**, **1740 West Adams Street**, **Room 303**, **Phoenix**, **Arizona 85007**. The State of Arizona project/Contract number and project description shall be noted on the certificate of insurance. The State of Arizona reserves the right to require complete, certified copies of all insurance policies required by this Contract at any time. **DO NOT SEND CERTIFICATES OF INSURANCE TO THE STATE OF ARIZONA'S RISK MANAGEMENT DIVISION.** 

- **F.** <u>SUBCONTRACTORS:</u> Contractors' certificate(s) shall include all subcontractors as insureds under its policies **or** Contractor shall furnish to the State of Arizona separate certificates and endorsements for each subcontractor. All coverages for subcontractors shall be subject to the minimum requirements identified above.
- **G.** <u>APPROVAL:</u> Any modification or variation from the *insurance requirements* in this Contract shall be made by the Department of Administration, Risk Management Division, whose decision shall be final. Such action will not require a formal Contract amendment, but may be made by administrative action.
- **H.** EXCEPTIONS: In the event the Contractor or sub-contractor(s) is/are a public entity, then the Insurance Requirements shall not apply. Such public entity shall provide a Certificate of Self-Insurance. If the Contractor or sub-contractor(s) is/are a State of Arizona agency, board, commission, or university, none of the above shall apply.

# SPECIFICATIONS REQUEST FOR QUOTATION # HQ955220

### 1. BACKROUND AND OBJECTIVE:

The Arizona Department of Health Services (ADHS), Division of Public Health Services, Bureau of Emergency Medical Services and Trauma System (BEMSTS), has a need for a consultant to advise the BEMSTS Bureau Chief, Medical Director and Enforcement staff on any activities related to the ADHS maintaining compliance with A.R.S. § 36-2211. The Contractor shall provide consultation regarding the investigation of emergency medical technician practices and assist in the determination of appropriate disciplinary and enforcement actions. The Contractor will be called upon to provide assistance on an as needed basis.

### 2. SCOPE OF WORK:

The Contractor shall provide assistance and direction to enhance the ADHS' ability to maintain conformance with all statutory requirements related to BEMSTS. All services rendered shall be in accordance with established medical professional guidelines and procedures that are responsive to fulfilling the obligations of the ADHS. Any services provided under this Contract shall not be construed as establishing a doctor-patient relationship.

Arizona Administrative Code R9-25-403 mandates that the ADHS shall make probation a condition of certification or temporary certification, if within two (2) years before the date of filing an application for certification required by Rule, an applicant who is eligible for certification is convicted of a misdemeanor in this State or in any other State or jurisdiction, involving:

- A. Possession, use, administration, acquisition, sale, manufacture, or transportation of an intoxicating liquor, dangerous drug, or narcotic drug, unless the conviction has been absolutely discharged, expunged or vacated; or
- B. Driving or being in physical control of a vehicle while under the influence of intoxicating liquor, a dangerous drug, or a narcotic drug, unless the conviction has been absolutely discharged, expunged or vacated.

In order for the ADHS to fix the period and terms of probation that will protect the public health and safety, and remediate and educate the applicant, BEMSTS requires an informal interview by a physician with an American Society of Addiction Medicine certification, an active, unrestricted license to practice allopathic (MD) or osteopathic (DO) medicine, and experience in substance abuse disorders and addiction medicine.

### 3. TASKS AND REPONSIBILITIES:

- A. The Contractor shall provide consultations to the BEMSTS Bureau Chief, Medical Director and Enforcement staff. The Contractor shall respond within four (4) hours of notification of an emergency situation and not more than forty-eight (48) hours for a non-emergency situation.
- B. The Contractor shall report for meetings in person and be responsive to telephone calls or e-mails as requested by the BEMSTS.
- C. The Contractor shall conduct addiction medicine interviews, in conjunction with ADHS staff, to determine the circumstances surrounding an arrest and conviction involving alcohol or drugs and level of usage by an Emergency Medical Technician. Interviews and analysis of information shall be conducted in a manner consistent with established BEMSTS requirements in A.R.S. § 36-2211.
- D. The Contractor shall provide reports of any activities requested by BEMSTS, including providing guidance on any possible disciplinary action that may be necessary as established in accordance with A.R.S. § 36-2211 (D). Reports will be maintained by ADHS as part of the enforcement process and become part of the enforcement file.
- E. The Contractor shall be available as an expert witness for deposition and/or testimony during an administrative hearing before an administrative law judge at the request of the Assistant Attorney General or BEMSTS.
- F. Records created and/or maintained by Contractor are confidential by virtue of A.R.S § §36-2220. Contractor shall keep all information confidential and shall adopt a procedure that ensures security of information, confidentiality, and appropriate method for destruction of information.
- G. Contractor shall declare to BEMSTS all private business and professional relationships that may be perceived as, or actually constitute a conflict of interest, such as private counseling or monitoring of Emergency Medical Technicians, or potential

# SPECIFICATIONS REQUEST FOR QUOTATION # HQ955220

Emergency Medical Technician Applicants.

H. Any subpoena received by the Contractor for information regarding candidates and participants shall be forwarded to the BEMSTS Enforcement Staff.

### 4. MINIMUM QUALIFICATIONS:

- A. Five (5) years experience concentrated in drug and alcohol addiction treatment;
- B. Arizona board certified MD or DO; and
- C. Certified by the American Society of Addiction Medicine.

#### 5. DELIVERABLES:

Contractor shall submit to the ADHS Enforcement Manager:

- A. A consultative report, Informal Interview Questions for Certification and Recertification, Applicants Who Have Had a Drug/Alcohol-Related Conviction within the Past 2 Years (Attachment One) at the conclusion of each interview;
- B. A monthly invoice, within fifteen (15) days after month end; and
- C. Certificate of Insurance, as specified within the Special Terms and Conditions within five (5) days of Contract Award.

### 6. NOTICES, CORRESPONDENCE, REPORTS AND INVOICES:

A. Notice, Correspondence, Reports and Invoices from the Contractor to ADHS shall be sent to:

Betty Yunick, Business and Financial Operations Section Chief ADHS/PHS/BEMSTS 150 N 18<sup>th</sup> Avenue Ste. 540 Phoenix, AZ 85007 (602) 364-3153 Fax: (602) 364-3568

B. Notices and Correspondence from ADHS to the Contractor shall be sent to:

Contact Name & Title:		
Contractor:		
Address:		
City, State, Zip Code		
Phone:		
Fax:		
Email:		

### ATTACHMENT ONE REQUEST FOR QUOTATION # HQ955220

Informal Interview Questions for Certification and Recertification Applicants Who Have Had a Drug/Alcohol-Related Conviction within the Past 2 Years

Name:		Date of Informal I	e of Informal Interview		yer:
Certification:	Arrest:		Conviction	n:	Pled down from a more serious offense:
Description of incident:					
Prior Issues:					
Substance use:					
Substance use since med	lical direction	on was withdrawn:			
Odbatanee dae amee mee		on was witharawn.			
Medical History:					
Seizures: Black-outs:					
Psychiatric Hx.:	ab.co.				
Family Hx. of substance a	abuse:				
Other's concerns about you	our drug/ald	cohol use:			
Other events that have or	ccurred that	t were drug or alcoh	nol related:		
Additional Information:					
Interviewer:			Title:		

### ATTACHMENT ONE REQUEST FOR QUOTATION # HQ955220

Medical Consultant's comments:	